



Computerway Food Systems
2700 Westchester Drive
High Point, NC 27262
336.841.7289
www.mycfs.com

JOB TITLE: Software Quality Assurance Technician
DATE: August 2017
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Computerway Food Systems (CFS) is located in High Point, North Carolina. Incorporated in 1986, CFS provides food manufacturing companies in the US, Canada and Latin America with overhead sizing, grading and weighing lines as well as fully integrated computerized production and inventory systems for food processing plants.

The **Software Quality Assurance Technician** at CFS must be a detail oriented person with the ability to communicate with others both technical (ex. Programmers) and less technical (ex. customers, managers, or users). The position requires knowledge of CFS systems including its use and configuration options. The QA Technician will be responsible for software quality testing, documenting test results and executing test. This is a key role in ensuring that CFS meets or exceeds customer expectations.

JOB SPECIFICS:

1. Identify, analyze, reproduce and report bugs and/or issues with full evidence, such as functionality errors, inconsistencies in software program functions, file outputs, data validation, user interface, content, and system usability issues.
2. Create documentation of all testing performed.
3. Logs, tracks and verifies resolution of software and specifications bugs and/or issues.
4. Create data based on business rules, user interface standards, and technical specifications.
5. Test software programs to establish that all business requirements have been implemented completely and correctly and are traceable to system requirements.
6. Assess if the software is meeting the CFS look / feel and performance standards.
7. Review that software documentation is complete and well written with no grammatical or spelling errors.
8. Write and/or contribute to technical and user documentation.
9. Assist in researching new testing technologies and QA procedures.
10. Where applicable design automated testing procedures to aid in testing re-occurring test. This may require working with the programming department and QA Manager to automate the process.
11. Other duties as required

Training: The Software Quality Assurance Technician will be asked, as needed, to provide detailed training to CFS staff. The training will be done at CFS offices. The level of training may be system admin level, or end-user.

Safety Issues: The Software Quality Assurance Technician is responsible for maintaining a safe, clean working environment in his/her work area. Any observed health or safety issue should be reported to appropriate management personnel. While visiting or working on customer sites customer's health & safety rules must be followed.

Accountability: The Software Quality Assurance Technician reports to the Software Quality Assurance Manager.

COMPANY DETAILS:

Position is full-time, 40 hours per week

We offer competitive wages, medical, dental, profit sharing and 401K plans.

No phone calls please. If interested, please email a copy of your current resume and contact information to hr@mycfs.com.